

From: [Ocycle Pty Ltd](#)
To: [Consultation](#)
Subject: E-transport consultation
Date: Friday, 29 August 2025 9:38:07 PM

Caution: EXTERNAL EMAIL: Do not click any links or open any attachments unless you trust the sender and know the content is safe.

Dear Energy Safe Victoria Consultation Team,

Thank you for the opportunity to provide feedback on this important consultation. We appreciate that the Victorian Government is taking steps to improve safety standards for e-transport devices, including e-bikes and e-scooters.

We would like to raise the following key points for consideration:

1. Alignment with NSW Standards

We strongly recommend that Victoria align its requirements with the NSW framework for e-mobility devices ([link here](#)). NSW has already established the most stringent regulations in Australia, and creating separate standards across states will significantly increase compliance costs for suppliers and manufacturers. Having one consistent national approach would provide clarity for both the industry and consumers, while ensuring safety outcomes.

We note recent reports ([ABC News, July 2025](#)) that NSW is moving towards even stricter certification requirements. To avoid duplication and unnecessary regulatory burden, we recommend that Victoria adopts and harmonises with these standards.

2. Focus on Supplier Accountability, Not Riders

In practice, most riders—particularly food delivery workers—do not have technical knowledge of e-bike regulations, and many have limited English proficiency. Their understanding of safety comes entirely from suppliers. Unfortunately, some suppliers are not transparent, focusing only on sales. For this reason, we believe training, certification, and accountability should be placed on suppliers and providers, rather than riders. This will deliver a more effective safety outcome.

3. Motor Power Limits and Real-World Safety

Current limits of 250W are unrealistic and can create safety hazards. In real-world conditions, particularly on steep hills (common in Melbourne), 250W motors lose power abruptly, causing dangerous speed drops. If a rider slows suddenly with a car directly behind them, this poses a significant accident risk. We strongly recommend increasing the allowable power to **500W**, which is already recognised as a safe and practical standard internationally.

4. Industry Cooperation

We hold certification to the NSW standard and are committed to cooperating with government and regulators to bring order and clarity to the e-mobility industry. We believe a harmonised approach across states will enable innovation, improve safety, and prevent confusion for suppliers, riders, and enforcement authorities alike.

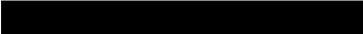
Thank you for considering our submission. We welcome further engagement and would be happy to contribute to training initiatives, supplier education, and consultation on technical standards.

Kind regards,



Ocycle

Service team
Customer service
Ocycle Pty Ltd

 Hello@ocycle.com.au
 03 9191 2973
 
 66 Batman Street, West Melbourne, VIC 3003
 ocycle.com.au



The content of this email is confidential and intended for the recipient specified in message only. It is strictly forbidden to share any part of this message with any third party, without a written consent of the sender. If you received this message by mistake, please reply to this message and follow with its deletion, so that we can ensure such a mistake does not occur in the future.